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April 30, 2020

Via ERF and US Mail

Debra A. Howland
Executive Director
New Hampshire Public Utilities Commission
21 S. Fruit Street, Suite 10
Concord, NH 03301-2429

Re: DG 06-120; Liberty Utilities (EnergyNorth Natural Gas) Corp. d/b/a Liberty Utilities Residential Low-Income Assistance Program - November 2019—October 2020.

Dear Ms. Howland:

Enclosed for filing please find Liberty Utilities' Residential Low-Income Assistance Program report for November 1, 2019, through October 31, 2020. Actual and projected discounts for November 1, 2019, through October 31, 2020, program year are provided. Please note this report has been filed via the Commission's Electronic Report Filing System.

Thank you for your attention to this matter. Please do not hesitate to call if you have any questions.

Sincerely,

A handwritten signature in black ink, appearing to read "C. McNamara", enclosed in a simple black oval border.

Catherine A. McNamara

Enclosure

2333

Liberty Utilities (EnergyNorth Natural Gas) Corp d/b/a Liberty Utilities
Quarterly Report
Residential Low Income Assistance Program (RLIAP)
2019-20 Discounted 60%

Summary

	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Actual/ Projected Total To Date (1)	Original Projection (2)	Variance
Customer Count															
Actual / Projected No. of Customers	Actual	Actual	Actual	Actual	Actual	Projected	Projected	Projected	Projected	Projected	Projected	Projected	Average		
LIHEAP	3,968	3,881	3,951	4,060	4,115	4,115	4,115	4,115	4,115	4,115	4,115	4,115	4,065	5,013	948
Non-LIHEAP	812	798	810	825	770	770	770	770	770	770	770	770	784	919	135
Total	(a) 4,780	4,679	4,761	4,885	4,885	4,885	4,885	4,885	4,885	4,885	4,885	4,885	4,849	5,932	1,083
RLIAP Recoveries															
Actual / Projected															
Therm Sales	11,403,881	21,806,137	26,686,569	24,189,924	22,475,374	19,535,263	12,510,195	7,785,147	5,499,313	5,362,316	6,343,759	9,098,408	172,696,286	187,178,686	14,482,400
RLIAP Rate Per Therm	\$ 0.0123	\$ 0.0123	\$ 0.0123	\$ 0.0123	\$ 0.0123	\$ 0.0123	\$ 0.0123	\$ 0.0123	\$ 0.0123	\$ 0.0123	\$ 0.0123	\$ 0.0123	\$ 0.0123	\$ 0.0123	\$ 0.0123
Total	\$ 140,268	\$ 268,215	\$ 328,245	\$ 297,536	\$ 276,447	\$ 240,284	\$ 153,875	\$ 95,757	\$ 67,642	\$ 65,956	\$ 78,028	\$ 111,910	\$ 2,124,165	\$ 2,302,298	\$ 178,133
Adjustment	5,427	3,856	14	8	(21)								9,284	0	
Total Adjusted Recoveries (3)	\$ 145,695	\$ 272,071	\$ 328,259	\$ 297,544	\$ 276,426	\$ 240,284	\$ 153,875	\$ 95,757	\$ 67,642	\$ 65,956	\$ 78,028	\$ 111,910	\$ 2,133,448	\$ 2,302,298	\$ 168,850
Program Costs															
Actual & Projected Costs															
IT	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Admin.	(b) 0												0	0	0
Education	0												0	0	0
Prior Period Ending Balance	(c) 442,273												442,273	445,596	3,323
Other (incl. Reporting Costs)	1,677	1,682	1,425	(7)	2,775								7,554	0	(7,554)
Discounts LIHEAP	99,842	184,211	245,928	256,432	256,110	211,169	74,496	77,137	78,809	77,254	77,645	77,377	1,716,411	1,573,233	(143,178)
Discounts Non-LIHEAP	20,431	37,877	50,418	52,108	47,923	39,514	13,940	14,434	14,747	14,456	14,529	14,479	334,855	288,410	(46,445)
Total Costs (3)	(d) \$ 564,224	\$ 223,770	\$ 297,772	\$ 308,533	\$ 306,809	\$ 250,683	\$ 88,436	\$ 91,571	\$ 93,556	\$ 91,710	\$ 92,174	\$ 91,856	\$ 2,501,094	\$ 2,307,239	\$ (193,854)
Avg Monthly Residential Customer Bill	\$ 71.78	\$ 132.58	\$ 148.96	\$ 134.90	\$ 144.48	\$ 141.43	\$ 49.03	\$ 41.32	\$ 36.44	\$ 34.93	\$ 35.18	\$ 40.62	\$ 1,011.67	\$ 1,317.75	\$ 306.08
Avg Monthly Residential Low Income Customer Bill	\$ 47.03	\$ 91.08	\$ 101.33	\$ 86.81	\$ 90.57	\$ 99.17	\$ 34.12	\$ 25.89	\$ 20.67	\$ 19.47	\$ 19.64	\$ 25.14	\$ 660.93	\$ 892.26	\$ 231.34
Avg Monthly RLIAP Customer Discount	\$ 24.75	\$ 41.50	\$ 47.63	\$ 48.08	\$ 53.91	\$ 42.26	\$ 14.91	\$ 15.44	\$ 15.77	\$ 15.46	\$ 15.54	\$ 15.48	\$ 350.74	\$ 425.49	\$ 74.74
Avg Monthly RLIAP Customer Discount as a % to Avg Monthly Residential Customer Bill	34%	31%	32%	36%	37%	30%	30%	37%	43%	44%	44%	38%	35%	32%	
Gross Monthly Revenues	\$ 17,595,696	\$ 21,121,298	\$ 23,606,108	\$ 18,984,954	\$ 15,275,572	\$ 11,875,246	\$ 7,698,494	\$ 5,238,262	\$ 4,997,762	\$ 6,467,910	\$ 5,113,368	\$ 8,930,712	\$ 146,905,381	\$ 161,677,049	\$ 14,771,669
Total Costs as a percent of Gross Monthly Revenues	3.21%	1.06%	1.26%	1.63%	2.01%	2.11%	1.15%	1.75%	1.87%	1.42%	1.80%	1.03%	1.70%	1.43%	

(1) This column represents actual data for the months in which such data is available plus projected data for the remaining months in the 12-month program year.

(2) See RLIAP Projection on Bates Page 130 of the 2019-20 Cost of Gas Filing, DG 19-145

(3) Ties to the Company's RLIAP deferral account 8840-2-0000-10-1169-1756

(a) The actual number of customers provided for this report are the number of registered customers that were billed during the month.

(b) Actual administrative costs consists of bill inserts and advertising.

(c) The Prior Year 2018-19 under/(over) ending balance.

(d) The total discount is calculated from the actual Residential Low Income R-4 bills for the month. The discount by LIHEAP and Non-LIHEAP are prorated by the number of customers listed above.